



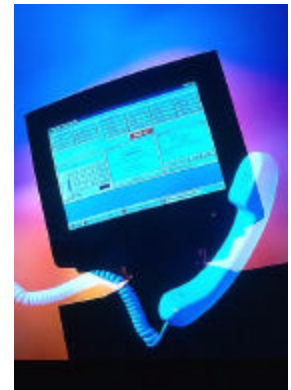
The CPS-24™

24 Port Digital Interactive Voice Response

ComTek's 24 port Call Processing System (CPS-24™) provides a high capacity platform for customers requiring the call processing power to handle high volumes of customer calls.



The CPS-24 is ComTek's mid level entry. Designed for companies needing to provide a call routing front end for a call center or an on line information service. The CPS-24 is a robust workhorse in a customer service environment.



A CPS-24 will handle a peak volume of 725 calls per hour of an average duration of 1 minute! The CPS-24 comes standard with an attachment for a T1 or E1. The channels of the T1 or E1 may be used for either answering calls or making calls or in any combination. The architecture is DSP based and fully non-blocking. By simply adding additional cards (a field upgrade which can be done by the customer) the CPS-24 can scale up to 72 ports in a single platform. Multiple CPS-24's can be linked together to provide theoretically unlimited capacity at a given site (but, you may wish to move up to our CPS-48, rack mountable IVR).

Benefits

- On site assistance in application design
- 24 x 7 telephone support, 4 hour on site available most locations.
- Easy to maintain and upgrade
- Industry Standard Components & Scalable Architecture

For More Information:



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